Human centered intervention design

Kristi Palmer
Manager Design & Implementation
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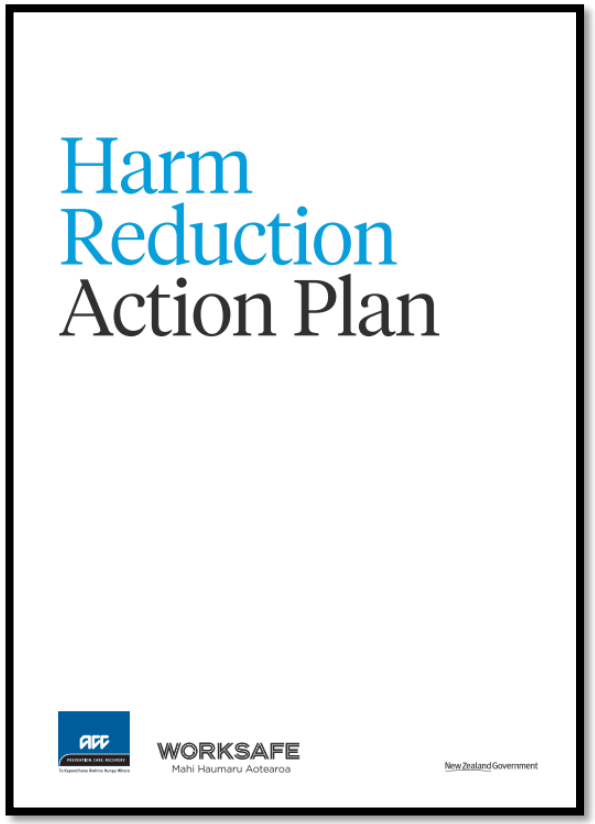
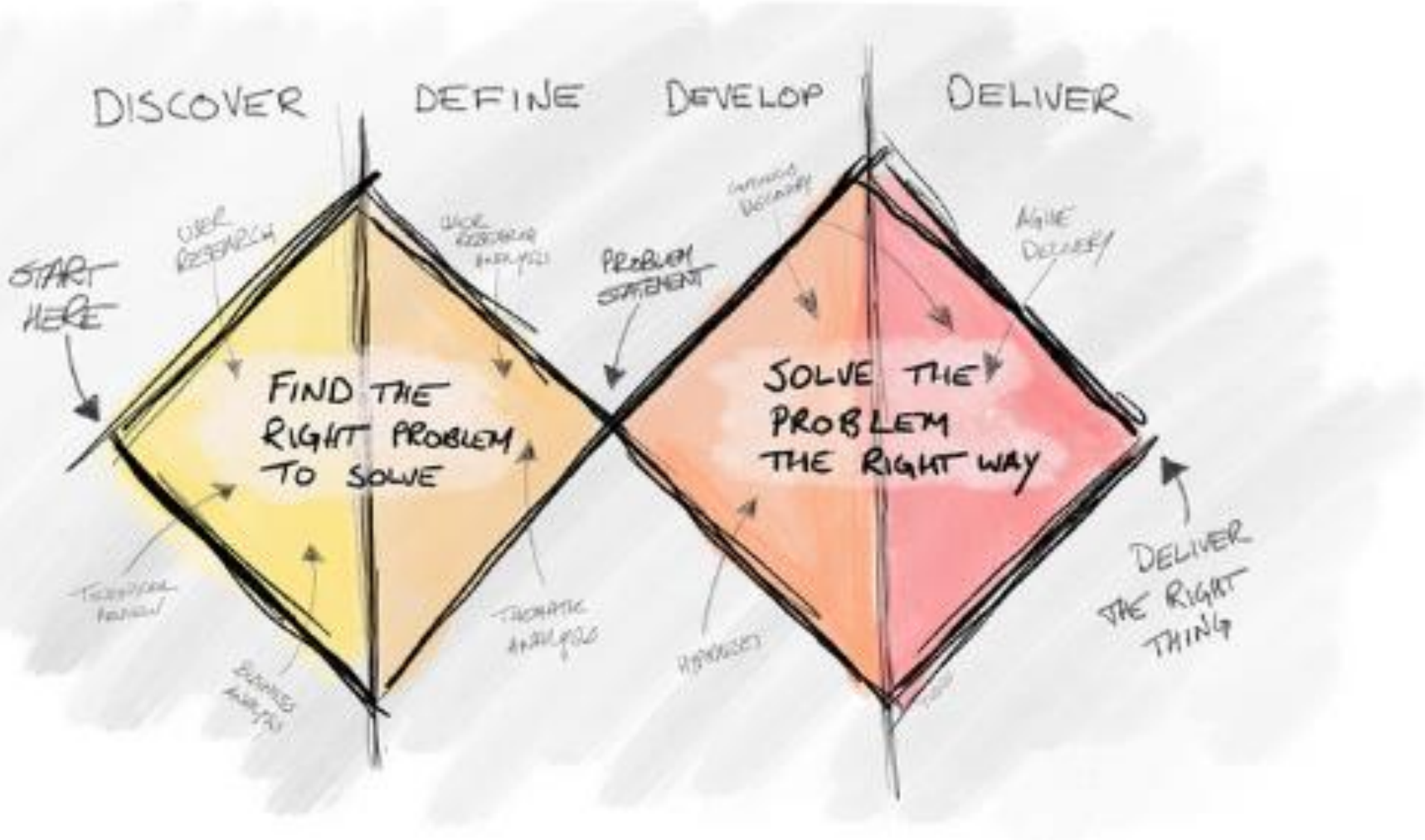
WORKSAFE
Mahi Haumaru Aotearoa

He aka taku mahi





https://digital.nhs.uk/blog/design-matters/2020/design-is-the-strategy

I ❤ HUMAN CENTERED DESIGN

- Empathy interviews
- Shared vision
- Effective interventions
- Realise benefits

Lets have a play with this!

Introduce yourself to the person next to you and ask them to tell you a story about something.

Best day at work..
Worst day...
Something else...

Be genuine

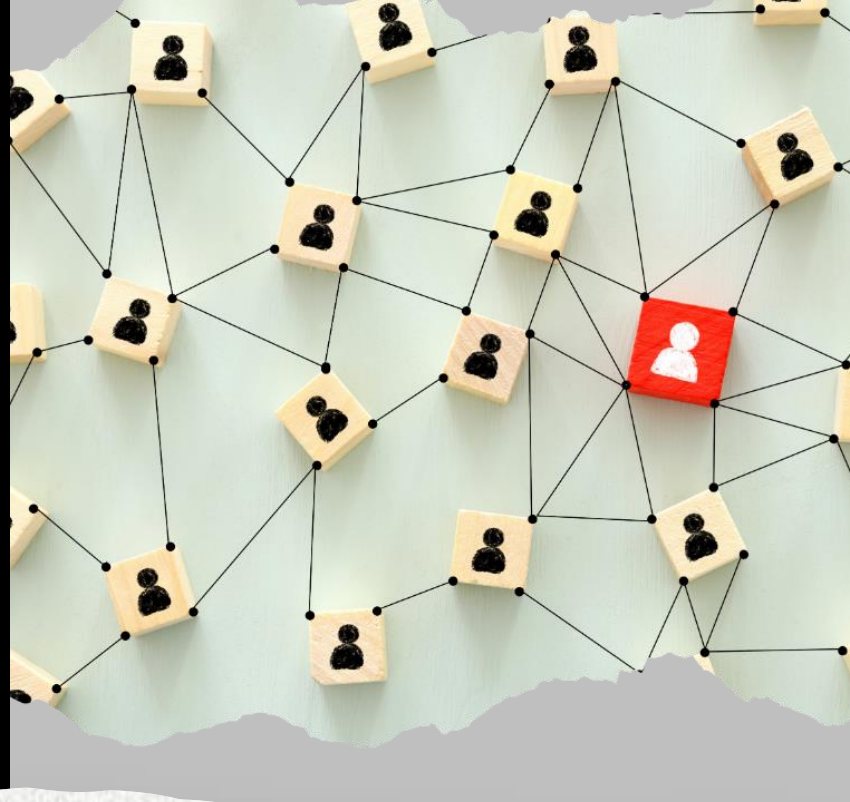
Be curious

Be Patient

Dig a little deeper.

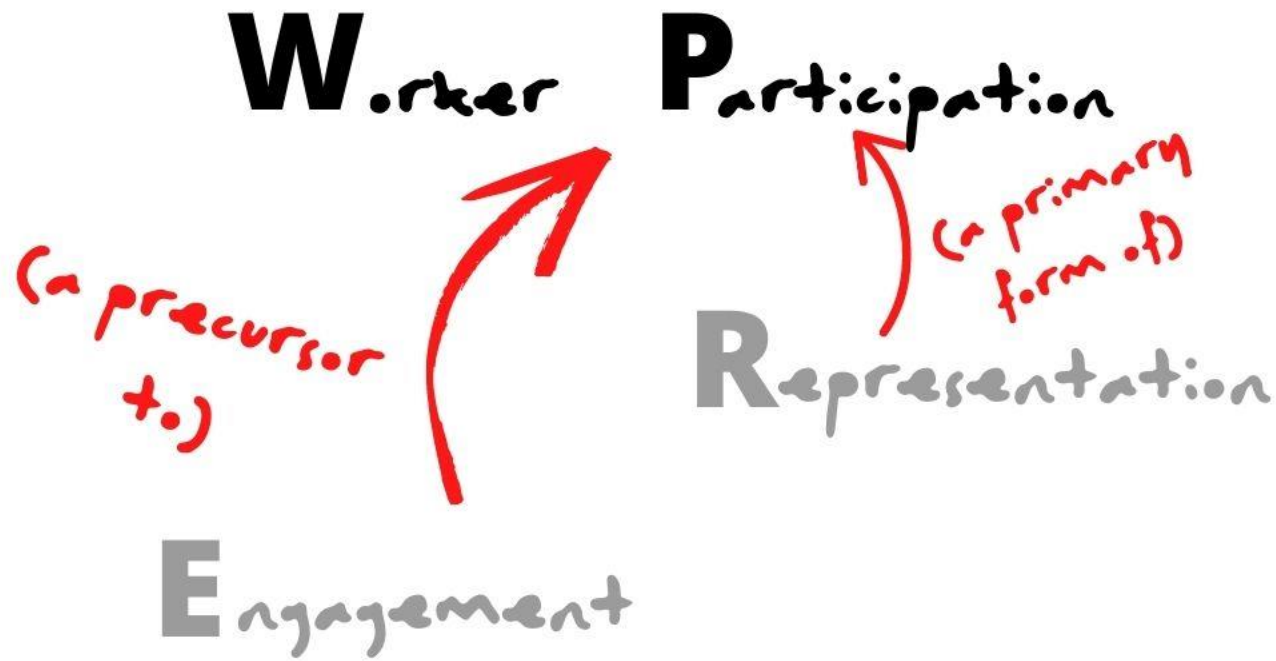
Ask open ended questions to find out more info

How long can you get your partner to talk for?

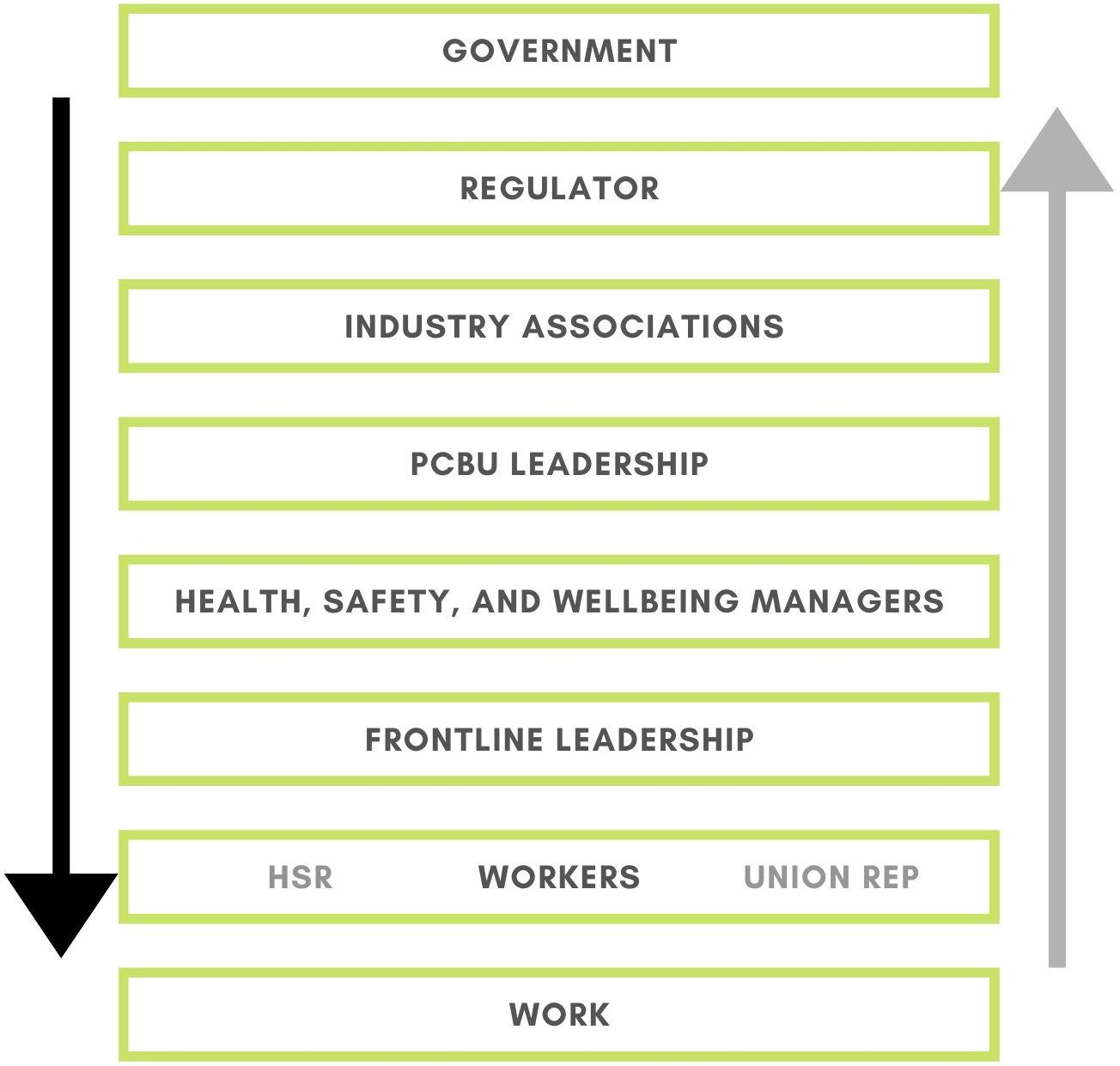


Cool stuff we’re doing

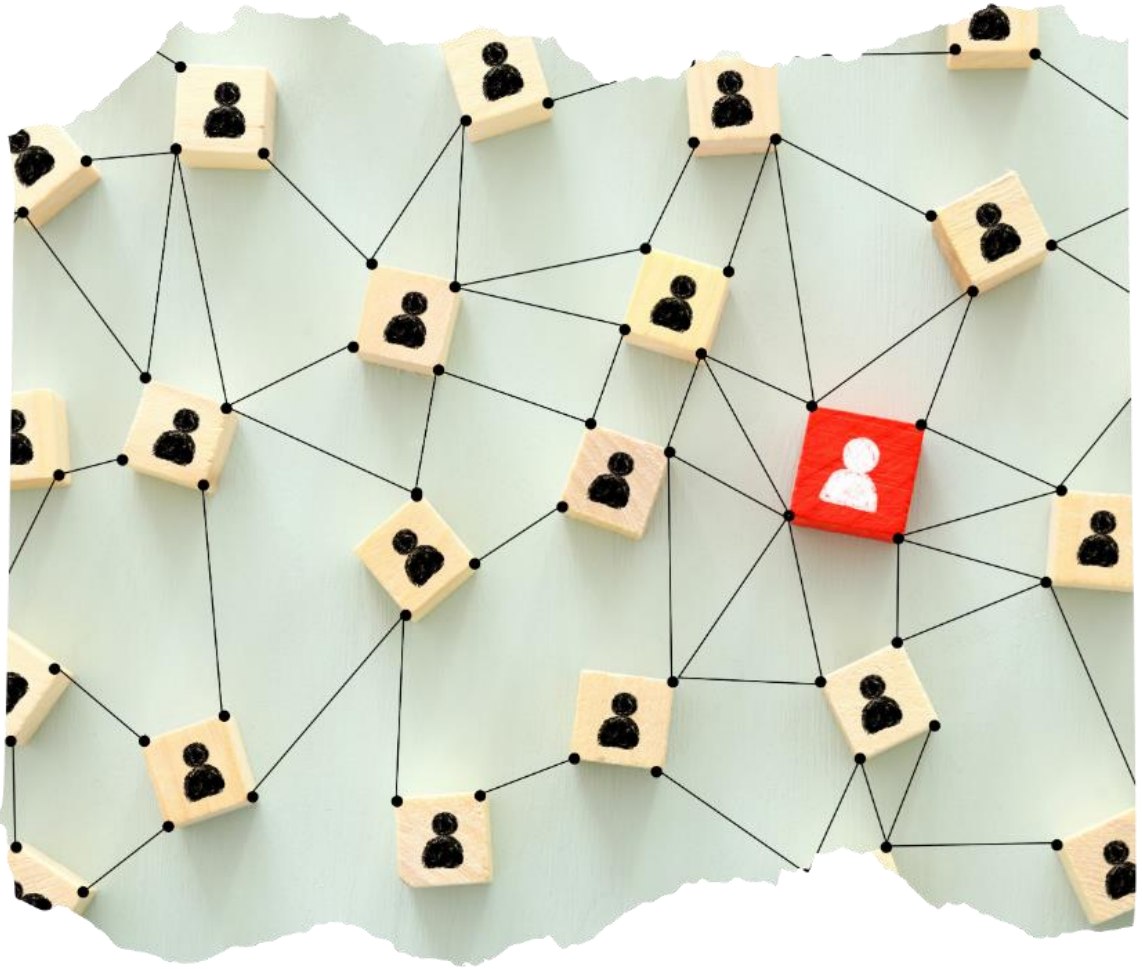
HSWA Context



Purpose of WEPR



Benefits of WEPR



Good looks like:

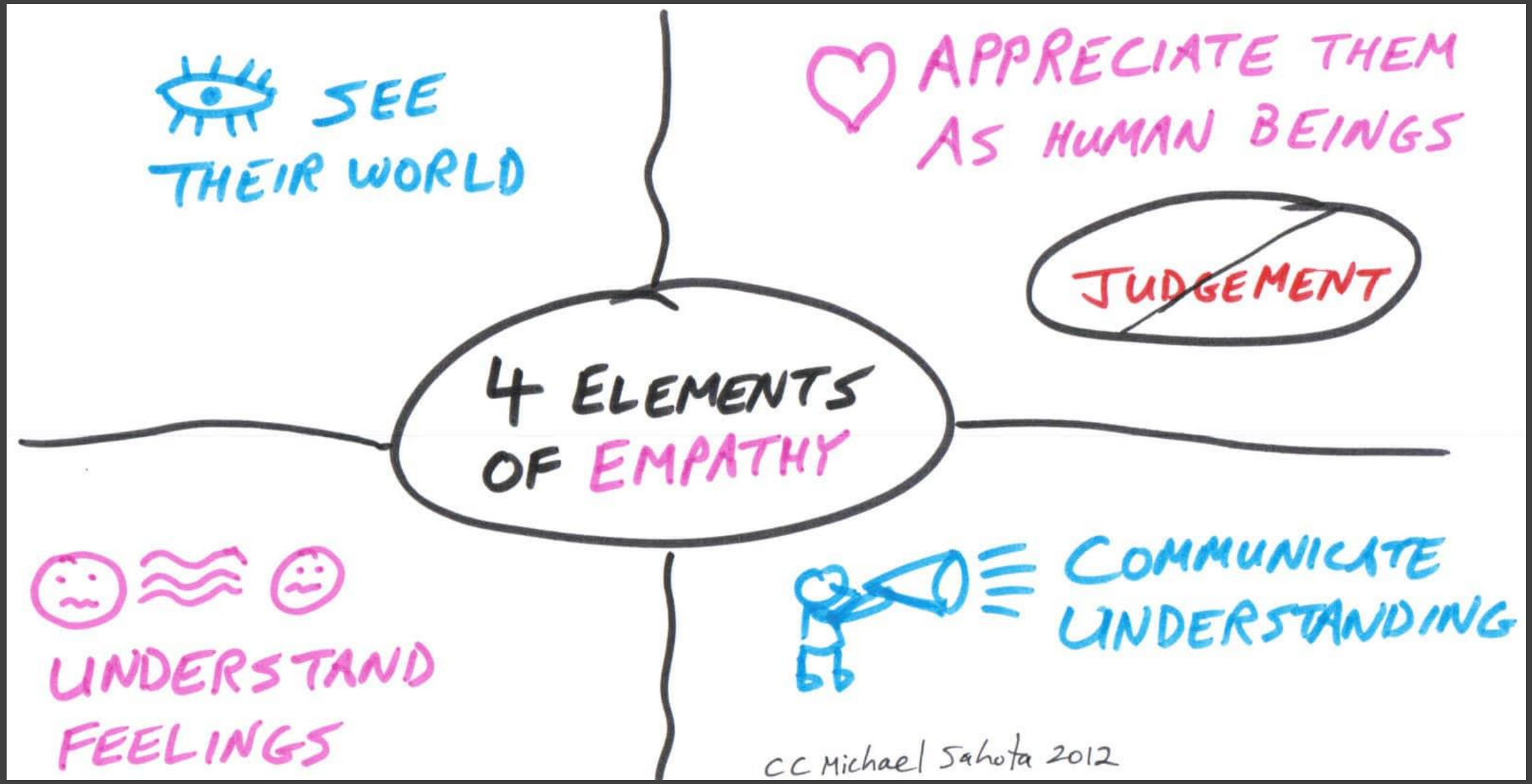
worker voice happening through multiple ways

What’s worker participation like, right now, in Aotearoa?

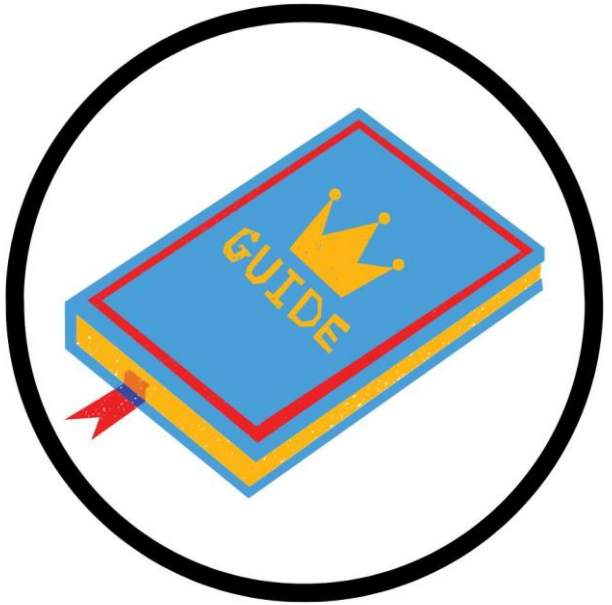
The future workplace

Begins with...

AUTHENTIC INTENT


SEE THEIR WORLD
APPRECIATE THEM AS HUMAN BEINGS
JUDGEMENT
4 ELEMENTS OF EMPATHY
UNDERSTAND FEELINGS
COMMUNICATE UNDERSTANDING
cc Michael Sahota 2012

So what?



Thank you for listening.

Getting you home healthy and safe.
That's what we're working for.

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